

Wild Art

Pricing, Shipping and Returns

Original Drawings

These are individually priced based on the level of complexity, time to produce and size. Please contact me for further information on any specific originals you may be interested in.

Limited Edition Prints

I strive to produce original work that is of the highest standard possible, and the same quality standard applies to my print reproductions. I personally check each print to verify its quality.

All prints are Limited Edition and are scanned using a German built Cruse Scanner that can scan originals of sizes up to 1.5m x 1m at 1.5 billion pixels. Each original is signed and numbered by the me and printed on luxury 200gsm True Fibre Fine Art Paper using a 70 year guaranteed archival Ink. They are quality-guaranteed for clarity, precision and near-as-possible faithfulness to the original pencil drawings.

Sizes and Prices

A3 (297 x 420 mm)	ZAR 1200
A2 (420 x 594 mm)	ZAR 2000
A1 (594 x 841 mm)	ZAR 3500
A0 (841 x 1189 mm)	ZAR 5000

*Please note that these sizes are approximate due to the differing dimensions of each artwork. A very long/rectangular landscape print will have different dimensions to a that of a squarer shaped print. The total printed surface areas will however be as similar as possible within each size, to ensure maximum value for money on each print.

Payment Options

I can offer the following payment options for ease of purchase. They are as follows:

1. Payment in South African Rand (ZAR) by direct deposit into a bank account I will provide by invoice
2. Payment via PayPal in American dollars (USD) through mutual agreement regarding rate (and date) of currency.
3. Payment in Bitcoin currency to a virtual wallet through mutual agreement of rate and date of currency.

Shipping

All prints are made to order so please allow 3-5 days for this to be completed. Printing is done in Cape Town, South Africa and shipping times vary according to destination. The following may serve as a rough guide, however please contact me if you would like a shipping quote and time estimate to your precise destination.

<u>Shipping to:</u>	<u>Duration</u>	<u>Cost</u>
South Africa and Namibia:	1-2 weeks	ZAR100-200
EU	2-3 weeks	ZAR200-400
US	3-4 weeks	ZAR 300-500

Prints are sold unframed and are wrapped in acid free paper and packaged in a cardboard reinforced postage tube for protection. All prints are shipped with tracking numbers, so should you experience any difficulties in receiving your print, please do not hesitate to contact me for assistance.

Delivery of Original Drawings

Please contact me directly if you are interested in any of the available original pencil drawings.

In person collection is usually the safest method of exchanging original artwork but as this is not always feasible due to international sales, I do offer a variety of options. These are as follows:

- 1) Original drawings can be packaged and sent in their frame with the glass included. (This works well for smaller images, however with larger drawings there is a risk that the glass may break during transit).
- 2) The original drawing can be sent unframed but flat packed between plywood sheets
- 3) in the frame without glass or
- 4) in the frame with perspex etc.

Options 2-4 above are usually the preferred ways to send larger works.

Please note that shipping costs (including insurance) for original artworks will be for the client's account. If s/he chooses to have the artwork delivered by courier, s/he must decide if the artwork is to be insured, being aware that many courier services do not compensate artwork damaged by glass. Once the delivery method is decided, the artwork will be securely packaged and posted, however the customer must take full responsibility for the state in which the picture arrives. If there is damage to the frame or drawing, then this discussion should be conducted with the chosen courier service if the customer has elected to insure the parcel.

Returns and Refunds

Returns, exchanges and refunds are eligible only for quality defects (marks/wrinkles) and items not as described (incorrect image/size etc). Please note that you have 7 days from date of receipt to notify me of such a case and to apply for a return, exchange or refund.

Should your order arrive in poor condition or damaged in any way, please contact me to explain the issue. Please send digital photos showing the damage/areas of concern along with your order number and date of purchase and state whether you would like a replacement or a refund. I will then send to you the postal address to which your return must be sent.

Please note that to be eligible for a return, your item must be unused and in the same condition that you received it. Please also return prints in the protective packaging in which you received them.

Once your return is received and inspected, I will send you an email to notify you that I have received your returned item. I will also confirm if your refund request is approved or declined.

If your refund is approved, I will contact you to obtain the most convenient banking details to which your refund can be issued. This process can take 2-10 days depending on the financial institutions involved.

Return Shipping of Prints

Please be aware that the shipping costs from the original order are non-refundable.

You will be responsible for the return shipping costs on any item. I strongly recommend using a trackable shipping service with the added benefit of shipping insurance. Without this, there is no guarantee that your returned print will arrive as intended. I will not be in a position to offer a refund if the print is lost in transit.

Furthermore, if your print is undamaged when you ship it and it arrives with me in a damaged state due to the shipping process, I cannot offer you a refund. As suggested, please take added precautions by buying shipping insurance to provide additional recourse if this were to occur. You would then be able to seek a claim from the postal service or shipping company transporting the print directly.